

**PROGRAM LOGISTICS / INVENTORY CONSULTANT
QUALITY ASSURANCE EXPERT – DIRECTOR OF LOGISTICS AND TRANSPORTATION**

- Proven track record of leading organizational change and setting technological vision to accomplish organization’s goals.
- Motivate, train and lead large groups, treat them with consistency and fairness; drive culture that values and encourages results.
- Understand and use web-centric initiatives that focus on distribution, database and process management.

SELECTED EXPERIENCE

PROGRAM/LOGISTICS CONSULTANT, Company

City, ST 2011 – present

- Manage strategic and operational objectives by maintaining current systems; evaluate, recommend, test and install new technology, which contributes to successful strategic plans.
- Prepare and complete action plans and implement productivity, quality and customer-service standards, resulting in resolving problems, completing accurate audits and identifying trends to determine system improvements and implement change plans.
- Coordinate activities and provide technical direction to all personnel.
- Recommended measures to improve production or processing methods, equipment performance and product quality.
- Tracked organization’s success rates in driver management, fleet safety and driver training and development, resulting in no reportable incidents.

MANUFACTURING PRODUCTION SUPERVISOR, Company

City, ST 2007– 2011

- Supervised and coordinated assigned production team members’ activities.
- Oversaw continuous quality improvement and operations cost and department lead activities. Revised work assignments to meet schedules and contract priorities.
- Interpreted policies and enforced regulations relating to safety, attendance, conduct and other plant rules.
- Explained specifications, blueprints and job orders to employees and assigned duties.
- Established and adjusted work procedures to meet production schedules.
- Demonstrated gravitas, drive and motivation as creative and innovative thinker. Suggested changes in working conditions and use of equipment, which increased efficiency.

QUALITY ASSURANCE MANAGER, Company

City, ST 2005 – 2007

- Analyzed and resolved work problems and collaborated with colleagues to solve them. Addressed questions from employees pertaining to area processes or equipment operation.
- Used strong communication skills, creativity and innovation to initiate plans to motivate team to achieve work goals, which resulted in improved morale and efficient workplace.
- Trained employees in equipment operation and in processing and safety procedures; achieved goal of no safety violations.

EDUCATION

Master of Business Administration, University of Texas, Austin, TX, 2005

Bachelor of Science, Business, University of Alabama, Huntsville, AL, 2003

**HIGHLIGHTS OF
QUALIFICATIONS**

Routing – Establish standard routes, routing policies and create daily routes. Build routes and trucks at night for selection and release those routes to drivers. Oversee day routing for recovery operations. Interface and work with stakeholders.

Driver Management – Manage and supervise all drivers, including scheduling, performance evaluation and issue management. Create route assignments and handle daily delivery issues. Hold drivers accountable for performance and manage morale.

Fleet Safety – Keep drivers and trucks safe. Reinforce road safety (speed, passing, stopping distance) and delivery safety (lifting, ramp and hand cart operation) to minimize repair and injuries. Identify and leverage new technologies to support safety.

Driver Training and Development – Oversee new driver training and development of existing staff. Lead committee to identify new methods for team development.

**TECHNOLOGY & SPECIAL
SKILLS**

- Experienced using Warehouse Management System, and Routing software, BFC WMS and RoadNet. Strong knowledge of SAP, Microsoft Excel, Powerpoint and Word.
- Fluent in Spanish
- Active Secret Clearance: Meet eligibility requirements for access to classified information.